

COVID-19 Protocol (Volunteer Drivers)

The following are expectations for volunteer drivers due to Covid-19. These protocols are separated into REQUIRED and STRONGLY RECOMMENDED. Let us all work together to create as safe an environment as possible for both you the driver and the passengers you transport.

VABVI STAFF: will only book one passenger per trip. No multiple passengers will be allowed. Staff will also screen your passengers as to their state of wellness on the day of the request.

VOLUNTEER DRIVERS

REQUIRED

- Will not report for work if they exhibit a fever, have a cough, sore throat or other symptoms connected with the flu, or a virus. As a result, some rides may be canceled the day of the appointment for the safety of the client.
- Will wear a mask at all times, when interacting with clients. If you choose to use a face shield you must wear a mask under the shield.
- Will tell their passenger they must wear their mask and keep it on at all times. If a client does not have their mask on the day of the trip do not transport them.
- Will avoid touching their own face or mask area.
- Will sanitize and/or wash hands rigorously in between riders and often during the day.
- Will sanitize areas of your vehicle that may be touched by clients. Including door handles, seat belt straps/buckles, seat.
- Will have your passenger sit in the back seat behind the front passenger seat unless impossible to do so (i.e. 2 door vehicles that are difficult for clients to climb into).
- When coming to a VABVI office for any reason you should:
 - a) call ahead as office hours are not always consistent
 - b) take your temperature on the day of the office visit
 - c) you must wear a mask
 - d) follow the 6 ft social distancing guidelines

STRONGLY RECOMMENDED

- Will contact their rider on the day of the ride to check on their passenger's wellness. Please NOTE: VABVI staff will screen potential riders when they book their trip initially. Since a few days may pass before the ride is taken a secondary measure would be for the driver to check in about their passenger's wellness on the day of the trip.
- Turn off circulated air when possible and open a rear window in the vehicle.
- Place a partition in your car between the driver and passenger.
(Since drivers use their own vehicles this is at the discretion of the driver)
- If possible, do not enter medical facilities with your passenger. Wait for your passenger in the car or return later to pick them up. If your rider needs assistance, you can use one of the guide techniques enclosed in this packet.

CLIENT PROTOCOL

The client will:

- Answer initial screening questions from VABVI staff when booking a ride
- Will answer a second screening about their wellness by the driver on the day of the trip
- Check their temperature on the day of the ride and cancel if they have a temperature, cough, sore throat or other symptoms of the flu, or a virus
- Rigorously wash or sanitize hands before any interactions
- Wear a mask at all times when interacting with a VABVI Volunteer Driver
- Avoid touching their mask or face area during a visit
- Sit in the backseat of the driver's vehicle (behind the front passenger seat if it physically possible)